# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

#### **TIRUPATI**

This the 09th day of January' 2024

C.G.No.59/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

#### Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

#### Between

A.Radha Krishna Reddy, D.No.6-161, Akkarampalli, Tirupati.

Complainant

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- 1. Assistant Accounts Officer/ERO/Tirupati-2
- 2. Deputy.Executive Engineer/O/Tirupati-2
- 3. Executive Engineer/O/Tirupati

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

### **ORDER**

The complainant during the Vidyut Adalat conducted on 09.11.2023 at Tirupati filed the complaint stating that the respondents issued CT meter to his non domestic service of 34 KW load and he requested for extension of the load to 50 KW but there is no response from the respondents so far.



- 02. The said complaint was registered as C.G.No.59/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint at the request of the complainant they have issued CT meter with 45KW load on 28.12.2023 and redressed the grievance of the complainant.
- 03. Heard the complainant and respondents through video conferencing.
- Subsequent to filing of the complaint, the grievance of the complainant is 04. resolved by the respondents. The complainant also issued a letter stating that his grievance was redressed and load is extended to 45KW. The complainant during the enquiry also confirmed the letter issued by him and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the 05. Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause. 13 of Regulation. No. 3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of January'2024.

**CHAIRPERSON** 

Member (Technical) Member (Independent) 9/1/22

## Documents marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

## Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.